

From: ROBERTSON, JUAN
To: 'microsoft.atr(a)usdoj.gov'
Date: 1/21/02 7:35pm
Subject: This new PASSPORT requirement imposed unilaterally by Microsoft is necessary

This new PASSPORT requirement imposed unilaterally by Microsoft is necessary to receive updates to correct defects in software that has been sold to me and represented as fit for use.

In passport, I am required to provide additional information about myself, with no opportunity to ask Microsoft to keep my information confidential. This is an additional "taking", a unilateral ex post sale requirement in order to receive something already promised to me. I find that abusive.

Juan P. Robertson PhD
21937 7th Avenue South #216
Des Moines, Washington 98198